



Membership Refund Policy

Last reviewed: December 2025

As a member of West Hampstead Hockey Club (WHHC), you are required to pay an annual membership fee which is used to cover the costs of the club e.g. umpiring, coaching, insurance, pitch costs. WHHC may issue refunds in the case of injury, relocation or other circumstances that result in being unable to attend training in line with the policies below. Where discretion is required, the decision of the amount of refund awarded is made by the Chairperson and Treasurer, in other cases the decision lies with the committee.

Refunds will not be awarded to players unable to attend training/matches due to holidays/personal commitments.

Injury

- Injuries that result in more than 6 consecutive weeks of absence from training or matches may qualify for a refund of membership.
- Players should notify their Club Captain / Treasurer of play-limiting injuries as soon as possible so that attendance can be logged.
- In the first instance members should claim via the Club Insurance.
- Where injuries occur in the first half of the season, possible refunds will be evaluated at the Christmas break and calculated on a pro-rated basis.
- Refunds will be paid out at Christmas based on the first half of the season alone, with fees relating to the latter half of the season withheld until the next evaluation period at the end of the season.
- Where players expect their injury will impact the full season, a refund of the season remainder may be awarded through discussion with the Chairperson/Treasurer. If they return to play, a new pro-rated membership fee will be payable.
- Refunds for injuries incurred in the second half of the season will be evaluated at the end of the season.



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Relocation

- Where relocation results in being unable to remain a member of WHHC, a full refund for the period of the season that will be missed may be given.

For any other circumstances please contact the Treasurer (treasurer@whhc.uk).