

## Parent or Carer Code of Conduct Alton Hockey Club

**Alton Hockey Club relies on its army of parents and carers to help our Junior Section thrive. Parents and carers set the tone for the conduct of the young players and it is expected that at all times they will:**

1. Focus on the young people's efforts and enjoyment rather than winning or losing.
2. Teach young people that honest effort and teamwork are as important as victory. Accept the result of each game without undue disappointment/enthusiasm.
3. Remember that people learn best from example so appreciate good performances and skilful play by all participants.
4. Remember that young people participate in sport for their enjoyment, not yours.
5. Show respect for all players from all teams.  
Never heckle or show frustration at poor performances, mistakes or results.
6. Show respect for the decisions of officials and teach young people to do the same.
7. Leave the coach/manager to communicate with individual players on the field of play and to debrief players afterwards.  
Parents and carers should not interfere, contradict or otherwise try to influence instructions from the coach/manager.
8. Show an appreciation for volunteer coaches, officials and administrators – without their efforts there would not be a functioning hockey club.
9. Inform the team coach/manager of any new or changed injury, health or welfare issue that you consider appropriate for them to know.
10. Never swear or use inappropriate or abusive language or gestures.
11. Support all efforts to remove bad or abusive language and unsporting behaviour.
12. Raise any safeguarding concerns immediately with the Welfare Officer and report any other concerns or complaints promptly to the coach, Junior Chair or member of the club committee.
13. Promote the reputation of the club and take all reasonable steps to prevent it being brought into disrepute.
14. Use the clubs' social media platforms responsibly.  
Do not use social media to air grievances and keep in mind that all players and the general public can view social media content.
15. Keep relevant team managers well informed as to the young person's availability; following club rules and via Teamo.
16. Ensure membership subscriptions are paid by the end of September unless otherwise agreed with the Membership Secretary (e.g. staged payment); failure to do so may result in removal from the selection process.
17. Pay match fees promptly each week. The preferred method of payment is through Teamo.  
Failure to pay match fees for two weeks will lead to removal from selection process until arrears are paid. Extenuating circumstances should be discussed with the club Treasurer.
18. Parents and Carers should be aware that they are responsible for their young persons' safe delivery to, and safe collection from, the playing pitch gates at the beginning and end of each attended session.  
Parents and Carers should be particularly cognisant of this during the dark evenings when an unaccompanied walk back to the car park or home may be less than ideal.
19. Collection from a session should be at the correct time; any delay of more than 10 minutes must be communicated to one of the coaching team at the session and an appropriate course of action agreed at the time.