



Pay monthly with AutoPay

Switch on AutoPay and collect what your members owe in one monthly payment, through TeamoPay, Stripe or GoCardless. Fewer transaction fees, no chasing, and nothing missed.

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PAYMENTS CENTER

MEMBERSHIPS

MATCH FEES/TICKETS

REPORTS

DISPUTES

Disputes

Recent statements in dispute

All

Disputed

February 2026	Tom Richmond	Disputed on Mar 04, 2026	£10.00
February 2026	Ruben Stanton	Disputed on Mar 03, 2026	£13.00
February 2026	Jaydon Gouse	Disputed on Mar 02, 2026	£33.00
January 2026	Roger Curtis	Disputed on Feb 04, 2026	£42.10
January 2026	Ryan Vetrovs	Disputed on Feb 03, 2026	£3.00
December 2025	Kadin Aminoff	Disputed on Jan 02, 2026	£5.00
December 2025	Cristofer Passquindici Arcand	Disputed on Jan 02, 2026	£62.00
December 2025	Marcus Botosh	Disputed on Jan 01, 2026	£54.00
November 2025	Chance Franci	Disputed on Dec 02, 2025	£5.00
November 2025	Zain Culhane	Disputed on Dec 02, 2025	£5.00

9:41

Payments

Due

AutoPay

History

ACCOUNT BALANCE

March 2026

£8.00

ACTIVE

PENDING PAYMENT

February 2026

£10.00

PENDING

22 FEB

M1

vs Canterbury Mens 1

MENS MATCH FEE

DUE: 01 Mar 2026

Tom Richmond

2025/26 Season

£8.00

15 FEB

M1

vs East Grinstead Mens 1

GREEN CARD FINE

RESOLVED

What is AutoPay?

AutoPay is Teamo's automated collection engine for recurring club payments: memberships, match fees, training fees, kit instalments and any other invoice on a member's account.

Outstanding invoices are bundled into a single monthly statement on the 1st and collected on the 5th, so the club makes one transaction instead of dozens of small ones and saves on fees.

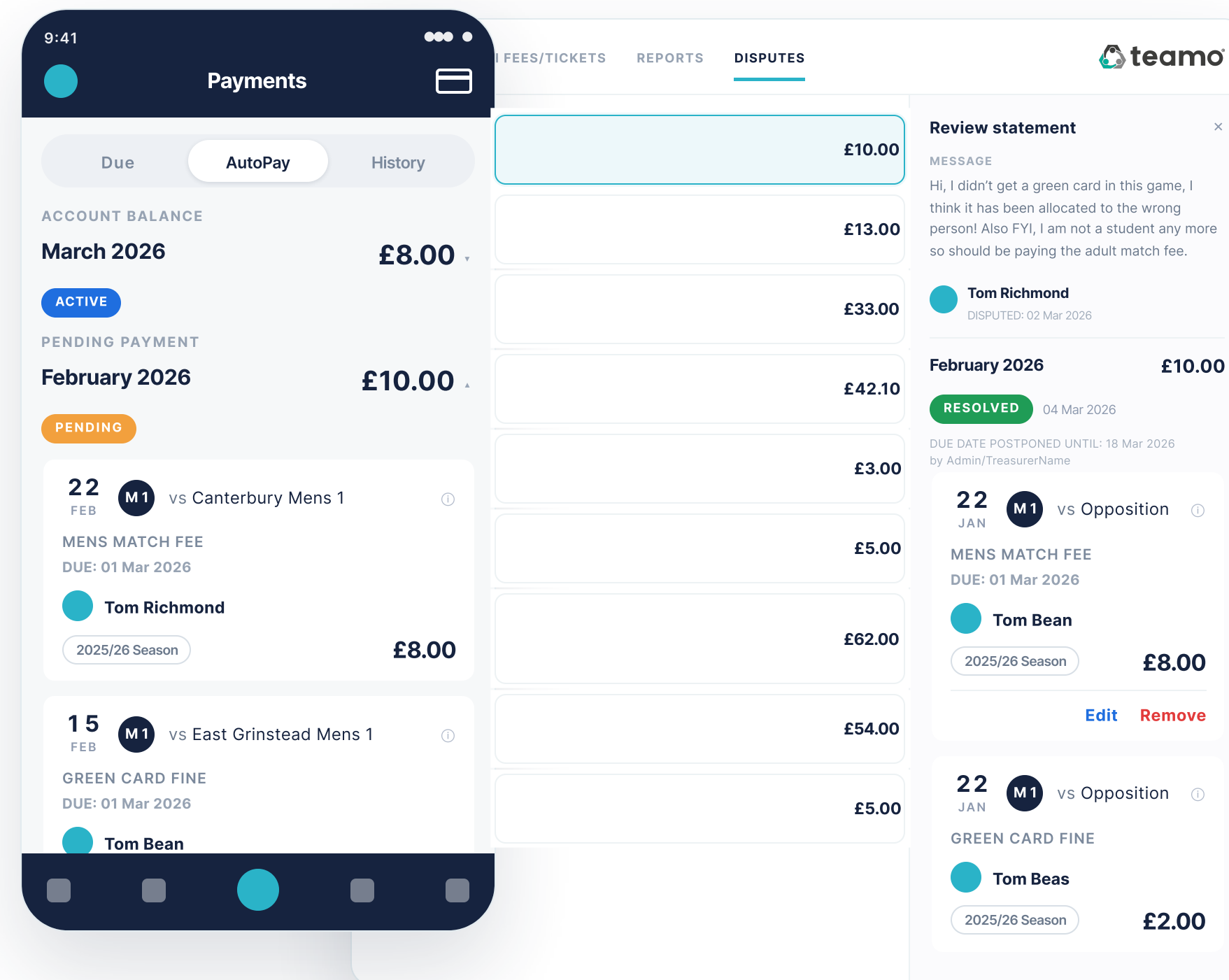
Every member has a monthly limit. If a member owes more than their cap, only the cap is collected and the rest rolls forward to the following month.

Save on transaction fees

Don't miss any payments

Set monthly limits per member

Invoices marked paid automatically



The image displays the Teamo AutoPay interface, showing a mobile app view on the left and a web dashboard view on the right.

Mobile App View (Left):

- Payments Screen:** Shows tabs for Due, AutoPay (selected), and History.
- ACCOUNT BALANCE:** March 2026, £8.00. Status: ACTIVE.
- PENDING PAYMENT:** February 2026, £10.00. Status: PENDING.
- Match Details:**
 - 22 FEB M1 vs Canterbury Mens 1. MENS MATCH FEE. DUE: 01 Mar 2026. Tom Richmond. 2025/26 Season. £8.00.
 - 15 FEB M1 vs East Grinstead Mens 1. GREEN CARD FINE. DUE: 01 Mar 2026. Tom Bean. £5.00.

Web Dashboard View (Right):

- Navigation:** FEES/TICKETS, REPORTS, DISPUTES (selected).
- Teamo Logo:** teamo
- Review statement:** MESSAGE. Hi, I didn't get a green card in this game, I think it has been allocated to the wrong person! Also FYI, I am not a student any more so should be paying the adult match fee.
- Tom Richmond:** DISPUTED: 02 Mar 2026.
- February 2026:** £10.00. Status: RESOLVED. 04 Mar 2026.
- DUE DATE POSTPONED UNTIL:** 18 Mar 2026 by Admin/TreasurerName.
- Match Details:**
 - 22 JAN M1 vs Opposition. MENS MATCH FEE. DUE: 01 Mar 2026. Tom Bean. 2025/26 Season. £8.00.
 - 22 JAN M1 vs Opposition. GREEN CARD FINE. Tom Beas. 2025/26 Season. £2.00.

AutoPay with TeamoPay NEW

TeamoPay is the payment system built into Teamo, powered by Adyen for bank-grade security. AutoPay runs on top of it, so collections, payouts and reconciliation all live in one place with one team to call.

Members can be collected by Direct Debit or card, and pay one-off items with Apple Pay and Google Pay, with no separate payment dashboard to log into.

Reconciliation is automatic, with every payment tied to member, product and fixture

Payouts arrive with a full breakdown by membership, match fee, product and team

Refunds are two clicks from the original payment

Setup takes around five minutes, and a one-click tool migrates existing products

Already on Stripe or GoCardless? Nothing breaks. AutoPay keeps working exactly as it does today, and your products only move across when you choose to run the migration tool. Card and Direct Debit details do not carry over, so migrated members are asked to re-enter them once. Available now for UK clubs collecting in pounds.

One system, not three

Direct Debit

Card

Apple Pay

Google Pay

Cash

- 1 Statement built**
1st of the month
- 2 Collected via TeamoPay**
5th of the month
- 3 Reconciled & paid out**
full breakdown, auto-matched

Powered by Adyen · managed by Teamo support

Setting up AutoPay

Connect TeamoPay (or your existing Stripe or GoCardless account), then set a monthly limit and allocate a treasurer to manage AutoPay and any disputes.

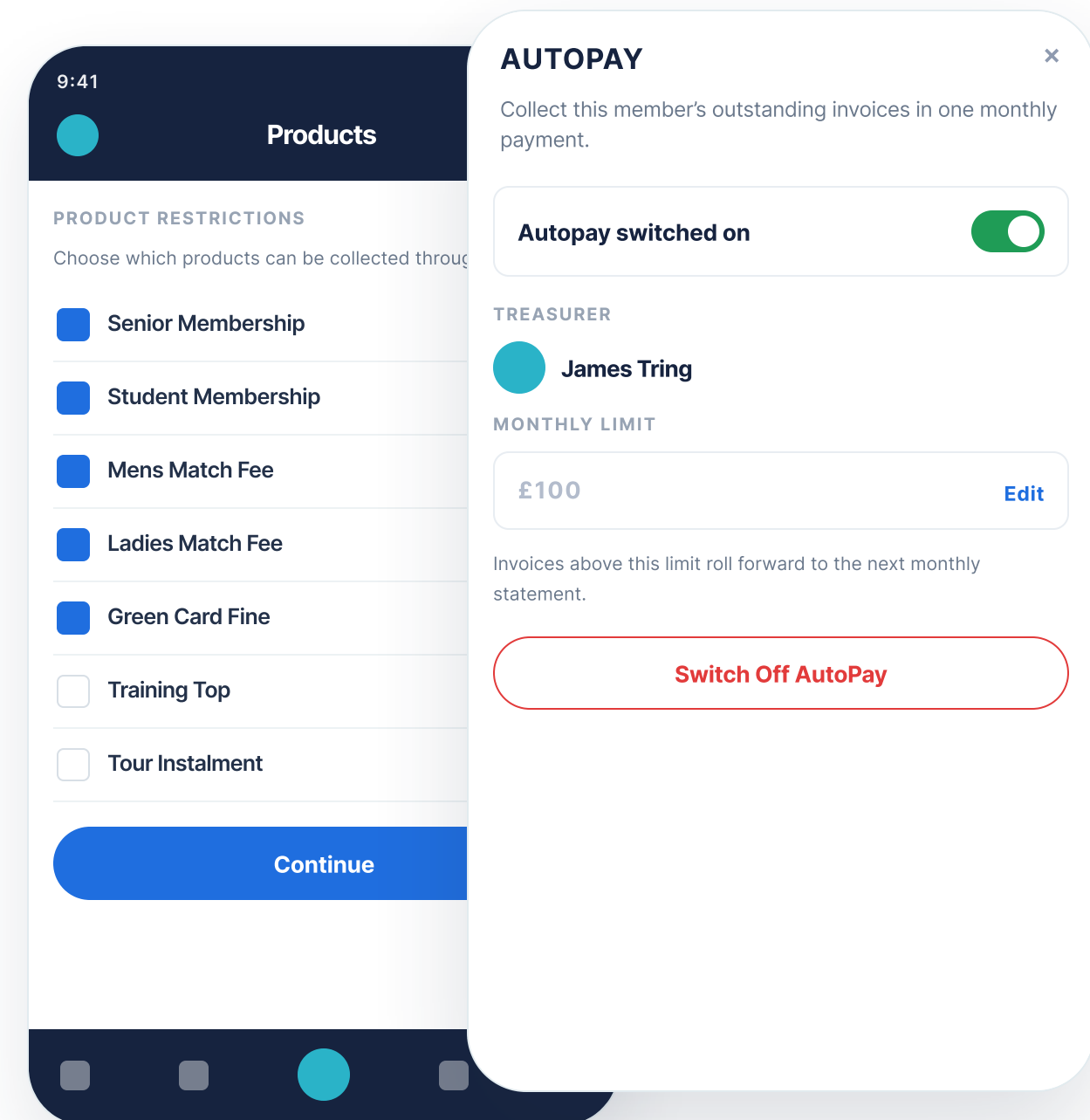
The club then selects which products are available on AutoPay. Products costing more than the monthly limit will not be available on AutoPay.

Connect TeamoPay, Stripe or GoCardless

Set a monthly debit limit

Allocate a treasurer

Select which products are available on AutoPay



Using AutoPay

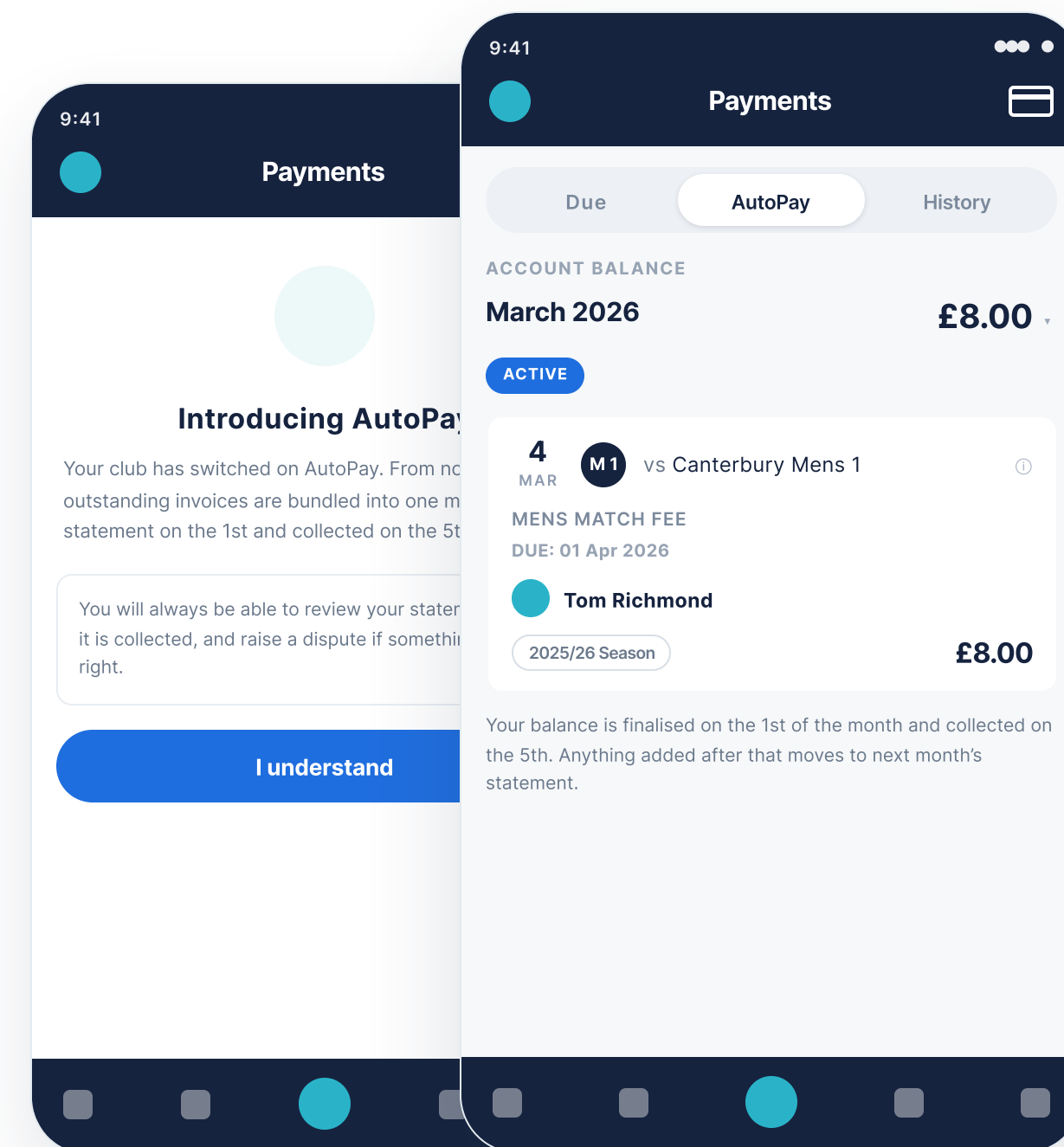
Members opt into AutoPay themselves when they open the app. Nobody is enrolled without their consent.

Once opted in, any payment due goes onto that month's AutoPay statement, visible in their Payments tab so they can keep up to date with their invoices.

Opt into AutoPay

Complete purchases and payments as normal

See your AutoPay statement status in Payments



Disputing a Statement

Statements are settled on the 5th of each month, giving members four days to dispute any invoice that shouldn't be on their statement.

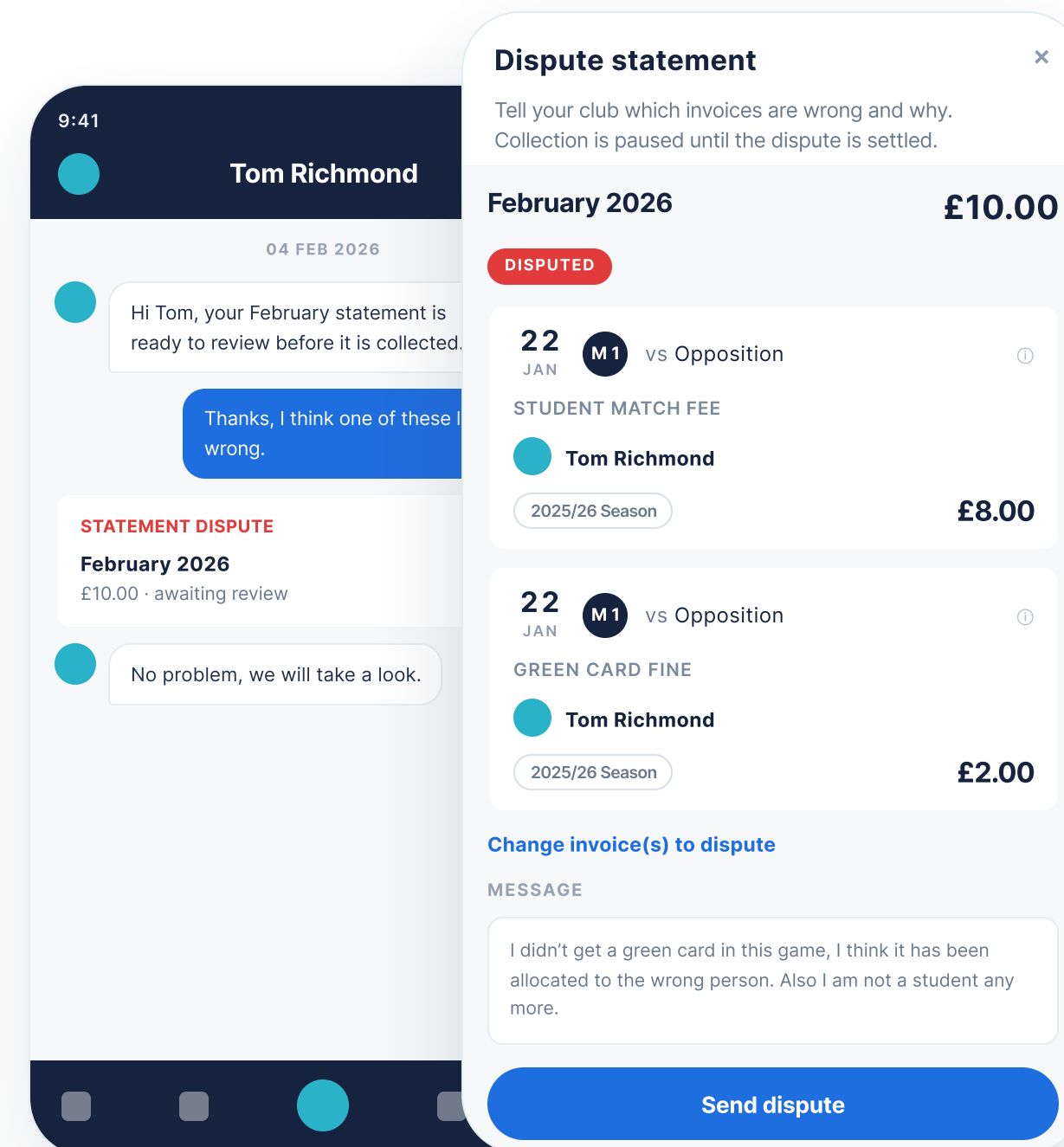
Members can select specific invoices to dispute, and the statement is frozen until it's resolved.

Review statement

Select which invoices in the statement to dispute

Add a message to the treasurer

Keep informed of the dispute's status



Settling Disputes

Treasurers can edit or remove invoices from statements and postpone payment dates to resolve disputes.

Adjustments can be made without unfreezing, to ensure all parties are happy before payment is taken.

Review dispute

Edit or adjust invoices, or postpone payment dates

Resolve the dispute to unfreeze the statement

Change payment date

Postpone collection of this statement while is settled.

CHANGE DATE

05/03/2026

The member is notified of the new collection date you save.

Continue

Review statement

Edit or remove the disputed lines, then resolve the dispute.

DISPUTED

02 Mar 2026

February 2026£10.00

22JAN

M1

vs Opposition

STUDENT MATCH FEE

DUE: 01 Mar 2026

Tom Richmond

2025/26 Season

£8.00

EditRemove

22JAN

M1

vs Opposition

GREEN CARD FINE

DUE: 01 Mar 2026

Tom Richmond

2025/26 Season

£2.00

EditRemove

Save

Resolve

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Payment day

Once disputes are settled, payment is taken on the 5th of the month, or the next working day if the 5th has passed.

Payment is taken on the 5th, or the next day if passed

Invoices are marked as paid automatically once the payment settles

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February 2026	Ruben Stanton	Disputed on Mar 03, 2026	£13.00	DISPUTED
February 2026	Jaydon Gouse	Disputed on Mar 02, 2026	£33.00	DISPUTED
January 2026	Roger Curtis	Disputed on Feb 04, 2026	£42.10	RESOLVED
January 2026	Ryan Vetrovs	Disputed on Feb 03, 2026	£3.00	RESOLVED
December 2025	Kadin Aminoff	Disputed on Jan 02, 2026	£5.00	RESOLVED
December 2025	Marcus Botosh	Disputed on Jan 01, 2026	£54.00	RESOLVED
November 2025	Chance Franci	Disputed on Dec 02, 2025	£5.00	RESOLVED

Review statement

MESSAGE

Hi, I didn't get a green card in this game, I think it has been allocated to the wrong person! Also FYI, I am not a student any more so should be paying the adult match fee.

Tom Richmond

DISPUTED: 02 Mar 2026

February 2026

£10.00

RESOLVED

04 Mar 2026

DUE DATE POSTPONED UNTIL: 18 Mar 2026 by Admin/TreasurerName

22 JAN M1 vs Opposition ⓘ

MENS MATCH FEE

DUE: 01 Mar 2026

Tom Bean

2025/26 Season

£8.00

Edit Remove

22 JAN M1 vs Opposition ⓘ

GREEN CARD FINE

Tom Beas

2025/26 Season

£2.00

Revoking AutoPay NEW

Administrators can now revoke a member's AutoPay acknowledgement in a single click, straight from the AutoPay admin modal. No support ticket, no database request.

Go to [Manage Club > Payments > AutoPay](#), open the member's admin modal, and the red Revoke button sits alongside the existing green Authorise action.

Outstanding balances are preserved, so nothing is written off

The member is excluded from the next statement built on the 1st

Fully reversible, so you can click Authorise again at any time

Revoke does not cancel the Direct Debit mandate. The mandate between the member's bank and your club is deliberately left untouched. Revoke only ends the automatic collection. Useful when a member wants to go back to paying manually, leaves mid-season, consolidates onto a parent's account, or pauses over the off-season.

AutoPay admin modal



Tom Richmond

Mens 1 · 2026/27 Season

AutoPay active

Monthly limit

£30.00

Next statement

1 Sep 2026

Balance

£42.00

Authorise

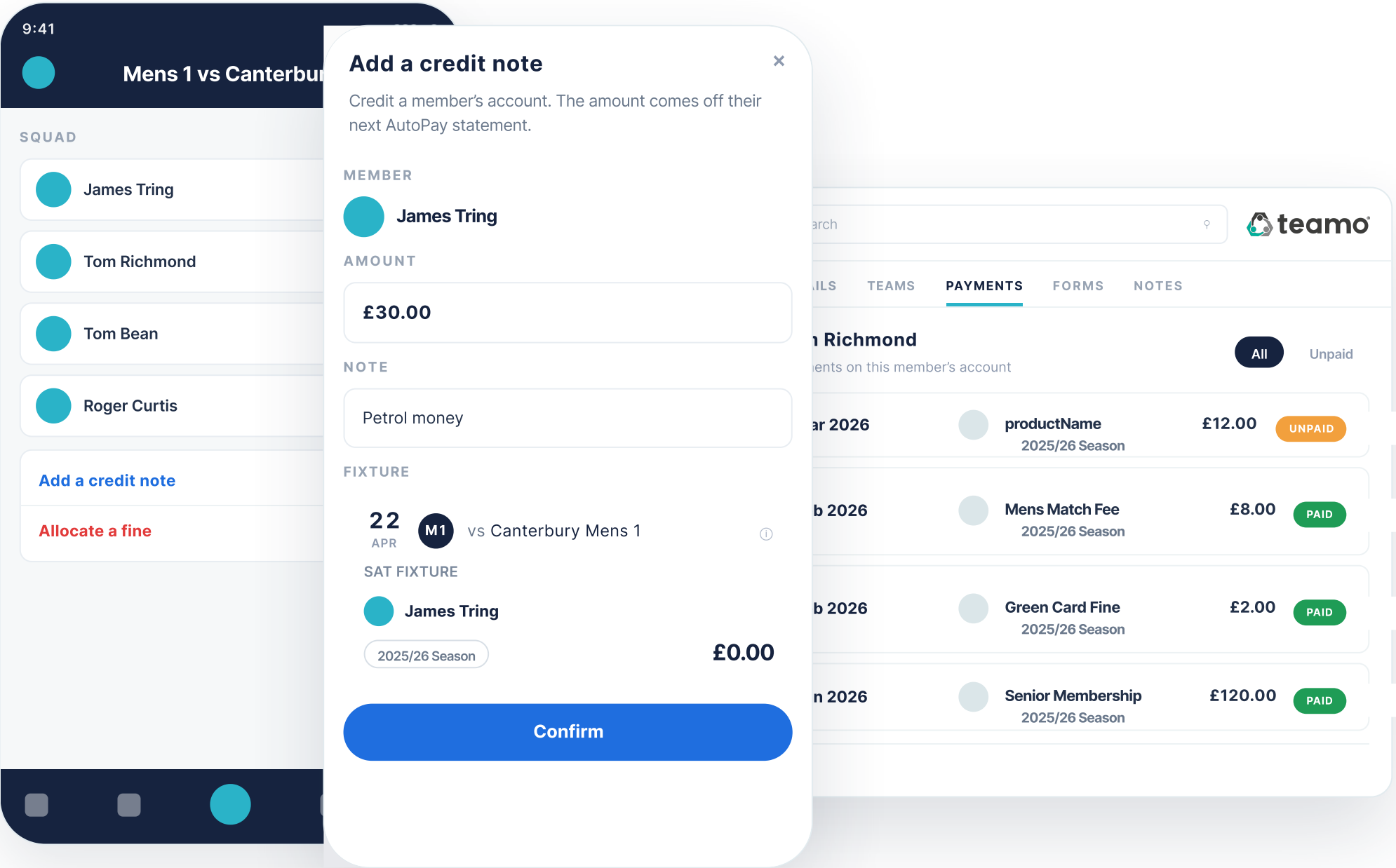
Revoke

[Manage Club > Payments > AutoPay](#)

Adding Credit Notes

Choose who can add credit notes when you set up AutoPay.
Credit can then be added to a member's account in the Payment Centre, or directly from an event.

- Choose whether captains are able to add credit
- Assign from either the Payment Centre or an event
- Select the amount, add a note for more info, and confirm



Using Credit Notes

When a credit note is added to a member's account it shows in their AutoPay balance and is used to pay any balances automatically.

If the statement amount is less than the credit amount, the overflow carries over to the following month.

Credit shows in the AutoPay balance

Balance is paid automatically with credit and shows in 'History' once used

Unused credit is carried over to next month

