



PARENTS, CARERS AND SPECTATORS CODE OF CONDUCT

We believe that it is important that all members, coaches, officials, volunteers, parents or carers, and spectators associated with Lancaster & District Hockey Club are accountable for their actions and are fully aware of the behaviour our club expects from them. This code of conduct sets out those expectations.

Parents and carers have a great influence on children's enjoyment and success in hockey. All children play hockey because they first and foremost love the game.

As a spectator, parent or carer of a child (anyone under the age of 18) participating in our activity, we expect you to:

- Respect the rights, dignity, and worth of others. Respect Umpires, Officials, Coaches, players, Club members, opposition, and other spectators.
- Behave respectfully towards coaches, participants, umpires, other parents or carers, and the opposition using appropriate language.
- Encourage positive sportspersonship.
- Follow our standards on the use of photography and video, including posting images and videos of participants on social media.
- Use social media responsibly for example, when discussing events or occurrences in sessions.
- Stand on the opposite side of the pitch to the Team dugout during training and matches.

As a parent or carer of a child (anyone under the age of 18) participating in our activity, we expect you to:

- Ensure your child understands and follows the player code of conduct.
- Complete all consent, contact and medical forms and update us if anything changes.
- Ensure your child is fit and well to participate in our activity- do not send them if they are unwell or injured. If you are unsure speak to a coach before leaving.
- Follow our policies regarding clothing, kit (including shin pads and gum shields), and jewellery, Safety is paramount; anything considered a safety hazard should be removed, or participation may be prohibited.
- Not to force your child to take part in an activity.
- Not to distract your child during their training or while at a match, this includes coaching from the sidelines.
- Give encouragement and attention to all of the children involved in hockey and not just their own or the most talented.
- Be a role model and lead by example when it comes to positive behaviour, including use of appropriate language towards children.



- Let us know if you have any concerns about your child's involvement in our activity through the appropriate channels such as your child's coach or Welfare Officer.
- Let us know if you're running late or if your child is going home with someone else. If you want your child to make their own way home, they must be at least 13 and we must have received written consent. In no circumstances will a child be allowed to leave alone without written consent.
- Ensure your child's fees for training, matches or events are paid promptly.
- Update your child's availability on Teamo regularly to ensure coaches can plan for training and competitions.
- Support your child's involvement and help them to enjoy the activity

We will ensure that:

- Your child is safeguarded during their time with us.
- You have access to any of our policies and procedures at any time.
- You know who our welfare officer is and have their contact details.
- You are aware of the training and qualifications our coaches hold.
- You are informed of problems or concerns relating to your child.
- You know what happens if there is an accident or injury, be informed if your child is injured and see records of any accidents.
- We have your consent for anything outside of our initial consent form.
- Concerns about any aspect of your child's welfare are listened to and responded to.

Breach of the Code of Conduct:

Behaviour that breaches or falls below our expectations set out in the code of conduct will be addressed immediately with the parent/carers or spectator and disciplinary action may be taken in line with our Disciplinary Policy.