



# NEWQUAY HOCKEY CLUB

## Safeguarding and Welfare Protection Policy

At Newquay Hockey Club we consider that the welfare of the children in our care is paramount by providing an environment in which children are safe from abuse and in which any suspicion of abuse is promptly and appropriately responded to. In order to achieve this, we have designated persons responsible for the Welfare and Protection of safety for Children. Newquay Hockey Club use England Hockey's Safeguarding policy and guidance for safeguarding, plus England Hockey's Good Practice document, both available on the [England Hockey website](#).

Newquay Hockey Club's practices, procedures, principles and guidance within this Safeguarding Policy and associated reporting procedures are based on the principles contained within the Children's Act 1989 & 2004 and the Government guidance '[Working Together to Safeguarding Children 2023](#)'.

The designated lead person is Sarah Rendell. If you wish to raise any concerns, please email [sjr.nhc4life@gmail.com](mailto:sjr.nhc4life@gmail.com), phone 07818131619 (mob), 01637 877112 (home) or speak to her personally.

Leanne Manley (deputy designated person), Steve Butterworth and Josh Woodhouse are also designated persons for child protection and welfare within the club.

We will exclude known abusers from Newquay Hockey Club. This includes players, volunteers and parents. Parents and visitors will never have unsupervised contact with any of the children in our care.

Persons who have not been DBS cleared will not be left on their own with children or accompany them to the toilet/ changing areas. DBS checks will be carried out on all coaches, Captains, Vice-captains and any other players who have regular contact, such as providing transport for U18's, when not accompanied by any of the aforementioned people. These people will also complete the online basic awareness training module and be encouraged to read the Safeguarding Adults at Risk Policy and Procedures (July 2017) – due for review 2024 (not done yet) and the Trans and Non-Binary Participation Policy (Oct 24), in order to raise awareness of vulnerable adults within the club that also need to be safeguarded.

[Adults at Risk](#)

[Equality and Diversity](#)



At least one person, but preferably two people, from each senior team will have attended the Time To Listen Workshop within the last three years. The Welfare Officer and all Lead Coaches of training sessions that include juniors will complete the England Hockey Safeguarding and Protecting Children in Sport (SPC 2) module, as soon as a course is available in our area.

Individual adults will not be left alone for long periods of time with individual or small groups of children.

We will respond appropriately to suspicions of abuse. This applies to all situations. We will respond promptly and in a confidential manner to situations where a parent, volunteer or player may be the possible abuser, without being judgmental or condemnatory.

Newquay Hockey Club will liaise with other agencies, for the purpose of protecting children in our care.

Newquay Hockey Club will keep records. Records include Incident Reports where any member of the club may record concerns that they may have about the welfare of a child. Records of any dialogue between club officials and other agencies will be kept. Records of any dialogue between club officials and parents/ guardians regarding an under 18year-old relating to welfare or safeguarding will be kept. See Newquay Hockey Club Safeguarding Procedures and Reporting documents.

Newquay Hockey Club will support families who may be subject to a Child Protection investigation and continue to welcome them and their children into our setting, unless otherwise instructed by an enforcing agency.

All suspicions and investigations will be confidential, shared only by those who need to know.

All allegations made against people who work with children **MUST** be reported to the Local Authority Designated Officer (LADO) within one working day. It is an offence to fail to make a referral without good reason.

An allegation may relate to a person who works with children who has:

- behaved in a way that has harmed a child, or may have harmed a child
- possibly committed a criminal offence against or related to a child
- behaved in a way that indicates they may pose a risk of harm to children
- behaved or may have behaved in a way that indicates they may not be suitable to work with children <https://www.cornwall.gov.uk/health-and-social-care/childrens-services/child-protection-and-safeguarding/allegationsagainst-people-who-work-with-children/lado-referral-form-guidance/>

Tel - 01872 326536

Email - [lado@cornwall.gov.uk](mailto:lado@cornwall.gov.uk)

England Hockey

<https://www.englandhockey.co.uk/governance/safeguarding/safeguard>

general safeguarding enquiries:

[safeguarding@englandhockey.co.uk](mailto:safeguarding@englandhockey.co.uk)

Updated: August 2025



Reporting any safeguarding concerns:

[Alison.hogg@englandhockey.co.uk](mailto:Alison.hogg@englandhockey.co.uk)

Phone – 01628 897500 / 07738 644171

Ethics and Welfare Administrator – Sara Davies

Contact to report any safeguarding and DBS concerns

Email - [sara.davies@englandhockey.co.uk](mailto:sara.davies@englandhockey.co.uk)

Phone - 01628 896834

## **Organisations**

### Multi-agency Referral Unit

0300 123 1116

### ChildLine (0800 1111)

Confidential telephone advice for children who are being abused or are at risk.

### NSPCC Help Line (0808 800 5000)

Telephone Help Line for adults who are concerned that a child has been abused, and counselling for adults and children who have been abused.

### Women's Therapy Centre (020

7263 7860) Advice and information for women.

### Local Rape Crisis Centres

Often offer help to survivors of abuse. You will find the number of your local centre in the telephone directory.

<http://www.womenscentrecornwall.org.uk/>

### Family Lives (0808 800 2222)

Available to anyone parenting a child to talk through any concern or worries.

### Samaritans (116 123)

Helpline for anyone in distress.

### Kidscape (0300 102 4481)

A telephone helpline for parents of bullied children.

Whatsapp - 07496682785

### The Albany Trust (020 7070 2595)

One to one counselling for people who have been sexually abused or suffer from psychosexual difficulties.

### Ann Craft Trust

A leading UK authority on safeguarding adults. They support organisations to safeguard adults and minimise the risk of harm. <https://www.anncrafttrust.org/>

This policy was reviewed and agreed by Sarah Rendell (Lead Welfare Officer of the committee of Newquay Hockey Club), Leanne Manley (Deputy Safeguarding Officer), Josh Woodhouse and Steve Butterworth (Safeguarding Team) on 11<sup>th</sup> August 2025.

[England Hockey Reporting Procedures](#)

[England Hockey safeguarding referral form](#)