# Frequently Asked Questions

Why has CCHC decided to set up a Lottery?

Who can join the CCHC Lottery?

How much does it cost to join?

How often do the draws take place?

How do I know if I have won a prize?

What happens to the proceeds of the Lottery?

My contact details have changed since I set up my membership. Who do I need to contact?

I no longer want to take part. How do I cancel my membership?

I have a complaint. Who do I contact?

## Why has CCHC decided to set up a Lottery?

The CCHC Lottery has been set up to help raise funds for the club. To maintain and grow our club, we need to find new income streams and the CCHC Lottery provides a fun way to do this which will benefit our members and the club!

## Who can join the CCHC Lottery?

Anyone over the age of 18 can join the CCHC Lottery.

### How much does it cost to join?

Tickets cost £2 each per month and you can buy as many as you like!

### How often do the draws take place?

Draws will take place every month on the first Saturday of the month.

## How do I know if I have won a prize?

Prize winners will be contacted via the email address provided on their application form. Winners will also be announced on the Club's website and social media platforms

### What happens to the proceeds of the Lottery?

40% of money received per month will be allocated in prize money - 1st prize = 25%, 2nd prize = 10% and 3rd prize = 5%. 60% will go towards the running costs of Cambridge City Hockey Club. Any costs involved with running the Lottery (Licensing Fee, for example) will be taken from the Club's 60%.

# My contact details have changed since I set up my membership. Who do I need to contact?

Please contact the Lottery Admin (<a href="mailto:lottery@cambridgecityhc.org">lot lottery@cambridgecityhc.org</a> ) to advise of any changes in information.

## I no longer want to take part. How do I cancel my membership?

Please cancel any standing order and let the Lottery Admin know (<a href="lottery@cambridgecityhc.org">lottery@cambridgecityhc.org</a> ).

# I have a complaint. Who do I contact?

Please contact the CCHC Lottery Promoter at lottery@cambridgecityhc.org